→ Did an	y damage occur?
Y Ye	S
N No	
→ Descri	be the damage *
Туре	your answer here
SHIFT + ENT	FER to make a line break
→ Dama	ge photo #1 *
	Choose file or drag here
	Size limit: 10MB
\	

4 →	Damage photo #2 *
	Choose file or drag here
	Size limit: 10MB
5 →	Damage photo #3 *

**Choose file** or drag here
Size limit: 10MB

6 →	Damage photo #4 *
	Choose file or drag here Size limit: 10MB
7 →	Has the holidaymaker admitted fault? *
	Y Yes  N No
8 →	How did the damage occur? *
	Type your answer here

.0 →	Is the dama	ge aesthetic or functional in nature? *
	A Function  B Aesthetic	al
	c Both	
"	and most communicated damage to you can do	that aesthetic damage often occurs to Hired assets, ustomer understand and accept this. Please ate with your future bookings if there is aesthetic your van which you believe they should know about. so via your Camplify Member Dashboard.
	Continue	press ENTER

9→ Can you repair the damage before the next hire? \*

A Yes, it can be repaired

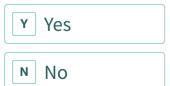
B No, it cannot be repaired

"	Please note that functional damage sometimes occurs to Hired
	assets, and most customer understand this. Often, they are OK
	with this damage as it may only affect a single aspect of the RV
	(ie. an awning) and they will be happy to continue with their
	trip. Please communicate with your future bookings if there is
	functional damage to your van which you believe they should
	know about. You can do so via your Camplify Member
	Dashboard.

Continue press ENTER
----------------------

- 11 → Now you know this, will future bookings need to be adjusted? \*
  - A Yes, future bookings need to be adjusted
  - B For now, should be OK. I'll let you know if things change

12→ If your RV is a motorhome/campervan, do you need to charge for additional KMs? \*



13 →	Record RV odometer *
	Type your answer here
14 →	Additional charges required based on agreed rates *
	Type your answer here
15 →	Do you require Camplify assistance in managing this damage/kms claim, or, will you be resolving this issue privately? *
	A Camplify assistance
	B Resolved privately

16 →	Please explain how you intend on resolving the damage directly between yourself and Hirer. Has any payment already been made? *
	Type your answer here
	SHIFT + ENTER to make a line break
17 →	Do you expect the damage to exceed \$1,000? *
	A Over \$1,000
	B Under \$1,000
18 →	Do you have an estimate as to the value of the items damaged?
	A Yes I have estimates

B No, I don't have estimates

19 > Please specify each item and it's respective value	's respective value: ^
---	------------------------

## Type your answer here...

**SHIFT** + **ENTER** to make a line break

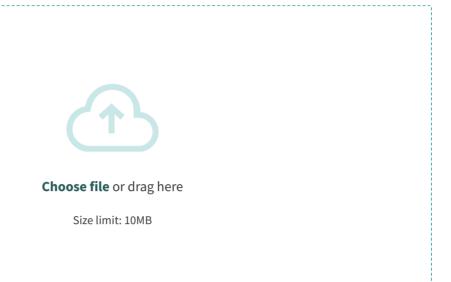
20→ Please supply Quotes/Receipts/Invoices/Estimates for the damage. #1



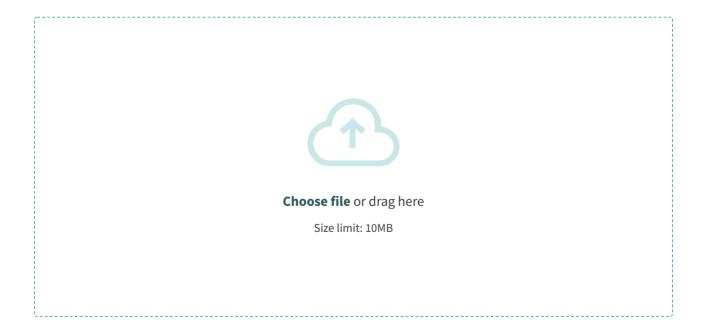
Choose file or drag here

Size limit: 10MB

21 →	Please supply Quotes/Receipts/Invoices/Estimates for the
	damage. #2



22→ Please supply Quotes/Receipts/Invoices/Estimates for the damage. #3.



Oon't forget to ask the hirer to leave a review!

I won't! press ENTER